

Preparing for the Accreditation Survey

Environment of Care & Life Safety

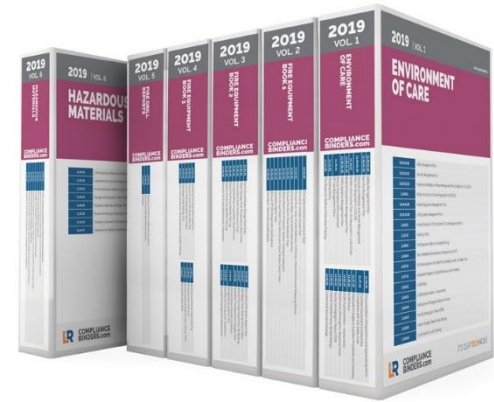


Today's Presentation

- My goal for you is to take 10 things away from the presentation and apply to your facility
- The following information on these slides highlights the feedback we receive while presenting to Healthcare Facilities across the U.S., and also our 2000 Accredited Partnerships we work with everyday



- I. Organization
- II. Communication
- III. Mock Surveys
- IV. Capacity & Capabilities



ORGANIZATION

- Kickoff Meetings
- Documentation
- Progress Meetings
- Compliance Review



Organization: Vendor Kickoff Meetings

Who is required to be present at the kickoff meetings? Think big picture

Item's to Discuss:

- Above Ceiling Permits
- ILSM/ALSM Policy
- Checking in and out daily to review deficiencies
- Contact Information – Primary, Secondary, and if contact changes
- Stock Parts to expedite repairs
- Schedule
- Access Issues/Areas Inspected today
- Life Safety Drawings
- Share your accreditation survey expectations

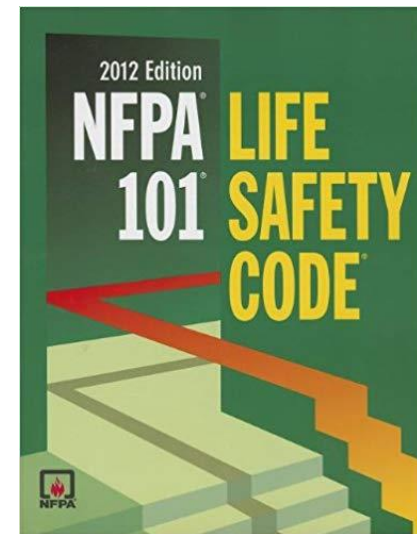


Best Practices



Organization: Documentation

- Internal vs. Vendor Documentation
 - Does our CMMS Inventory align with Vendor's Inventory
- Online or Paper Documentation
- Who builds/updates the accreditation binders
- Correct Accreditation Format
- Correct Applicable Standards and/or Codes
- Correct Year of Applicable Standards, Editions per scope



Organization: Progress Meetings

- Grade Vendor A-F. This should be mandatory at every progress meeting
- Don't wait for the survey window to hold a progress meeting
- Discuss Best Practices to be prepared for the survey
 - 100% Tested & Inspected
 - Deficiencies Addressed in a timely manner
 - Access Issues
- All Buildings Accounted For during Inspections and Deficiency Work



Organization: Compliance Review

Compliance Teams Working Together

All EP's Accounted for or SR's Accounted for in documentation

Receive Documentation in a timely manner

Do not have compliance review meetings only in survey window!

Deficiencies have supporting information. Corrected, retested and passed

The image shows a screenshot of an "Environmental Construction Inspection Report" form. The form is titled "Environmental Construction Inspection Report" and includes a header for the "Department of Transportation". It contains several sections for data entry, including "Site Information" with fields for location, address, and contact details. Below this is the "Inspection Phase" section with checkboxes for "Preparation", "Construction", "In Water Work", "Restoration", and "Plant Establishment". The main body of the form is a table with columns for "Date", "Deficiency", "Status", and "Comments". The table lists various inspection items such as "Site Permits/Order", "Site Plans/Maps", "Soil Erosion", "Sediment", "Stability", "Block Construction System", "Fuel/Oil Leak Protection", "Fuel Equipment Storage", "Material Materials Storage", and "Construction Debris Management". Each row has a grid of checkboxes for tracking the status of each item.



Communication

- Positive Communication
- Be Direct
- Ongoing Training
- Leadership Presence



Positive Communication

- Our Accreditation Window Is During These Months
- Daily while onsite, weekly at a minimum when not performing inspections or service work
 - Discuss upcoming projects that may affect inventory or create access issues
- Volunteer together. Build Trust, create a partner, not another vendor



Communication: Be Direct

- Review Inspection Reports
 - Be Direct. This is what we are looking for, or this is subpar
- Timeliness. Be prepared for your survey by receiving documentation in a timely manner. Do not wait until your survey window to ask for documentation
- New to a facility? Contact your vendors/partnerships immediately
- Review Documentation Together
 - Should never be one sided
- If there is an inventory discrepancy, call it out. Be able to speak to it



Communication: Ongoing Training

- Accreditation Companies Change Standards Sometimes
- NFPA TIA's
- Work in Partnership with your vendors
 - Industry Experts
- Accreditation Binders need to be current



National Fire Protection Association

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MEMORANDUM

TO: Technical Committee on Mechanical Systems

FROM: Elise Carelli, Project Administrator

DATE: October 4, 2016

SUBJECT: NFPA 99 Proposed TIA No. 1346 PRELIMINARY TIE BALL OF RESULTS

According to 5.8(a) in the NFPA App, the preliminary results show this TIA **did** achieve the 75 majority vote needed on both Ballot Item No. 1 (Technical Matter) and Ballot Item No. 2 (Emergency Nature).

13 **Eligible to Vote**
3 **Not Returned** (5/23/16)

Technical Matter	Emergency Nature
0 Abstentions	0 Abstentions
12 Agree	11 Agree
0 Disagree	1 Disagree (See/for)

There are two criteria necessary to pass ballot 2 (1) simple majority (7) affirmative N votes. Both questions meet pass ballot in order to recommend that the Standards Council issue the TIA.

(1) In all cases, an affirmative vote of at least a simple majority of the total membership eligible to vote is required.

(2) The number of affirmative votes needed to satisfy the N requirement is 7.

(3) Eligible to vote - 1 not returned - 0 abstentions = 12 = 12 > 7 = 10

Ballot comments are attached for your review.

This proposed TIA has been published for public comment in the September 9, 2016 issue of NFPA News with a Public Comment Closing Date of October 31, 2016. Any public comments received will be considered in the November 16 Standards Council meeting. The Standards Council will consider the outcome of this TIA at their November 30 - December 1, 2016 meeting.

Attachments

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard, Mail Stop C2-21-16
Baltimore, Maryland 21244-1850



Center for Clinical Standards and Quality/Survey & Certification Group

Ref: S&C 17-30-ALL

DATE: June 02, 2017

TO: State Survey Agency Directors

FROM: Director
Survey and Certification Group

SUBJECT: Requirement to Reduce *Legionella* Risk in Healthcare Facility Water Systems to Prevent Cases and Outbreaks of Legionnaires' Disease (LD)

Memorandum Summary

- **Legionella Infections:** The bacterium *Legionella* can cause a serious type of pneumonia called LD in persons at risk. Those at risk include persons who are at least 50 years old, smokers, or those with underlying medical conditions such as chronic lung disease or immunosuppression. Outbreaks have been linked to poorly maintained water systems in buildings with large or complex water systems including hospitals and long-term care facilities. Transmission can occur via aerosols from devices such as showerheads, cooling towers, hot tubs, and decorative fountains.
- **Facility Requirements to Prevent Legionella Infections:** Facilities must develop and adhere to policies and procedures that inhibit microbial growth in building water systems that reduce the risk of growth and spread of *Legionella* and other opportunistic pathogens in water.

Background

LD, a severe sometimes fatal pneumonia, can occur in persons who inhale aerosolized droplets of water contaminated with the bacterium *Legionella*. In a recent review of LD outbreaks in the United States occurring in 2000-2014, 19% of outbreaks were associated with long-term care facilities and 15% with hospitals. The rate of reported cases of legionellosis, which comprises both LD and Pontiac fever (a milder, self-limited, influenza-like illness) has increased 286% in the US during 2000-2014, with approximately 5,000 cases reported to the Centers for Disease Control and Prevention (CDC) in 2014. Approximately 9% of reported legionellosis cases are fatal. The Centers for Medicare & Medicaid Service (CMS) is aware of multiple recent LD outbreaks in hospitals and long-term care facilities as reported by the CDC, state and local health departments, or investigated by State Survey Agencies (SA).

Outbreaks generally are linked to environmental reservoirs in large or complex water systems, including those found in healthcare facilities such as hospitals and long-term care facilities. Transmission from these water systems to humans requires aerosol generation, as can occur from



Communication: Leadership Presence

- Must Involve Leadership(not just from healthcare facility)
- Team Involvement
 - Vendor Partner and Internal Teams
- Look at the Big Picture
 - Discuss Accreditation Survey and Impact



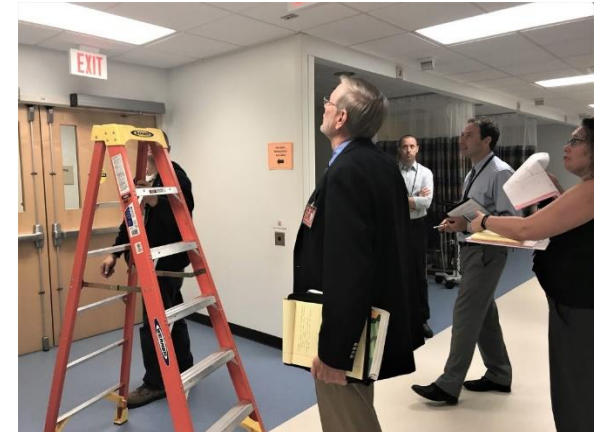
Mock Surveys

- Timeliness
- Responsiveness
- Transparency
- Involvement



Mock Surveys: Timeliness

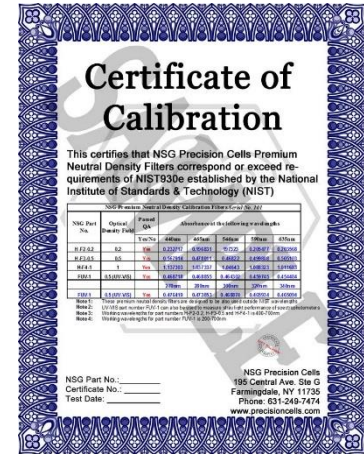
- Perform Quarterly
- Competitor Mock Survey
 - Industry Experts
- Group Effort
- Compliance Team Involvement
- Chief Engineer
- Maintenance Team
 - Weekly Inspections
 - Closing Work Orders



Mock Surveys: Responsiveness

We need Documentation!!!!!!!

- Codes/Standards are Incorrect
- Signatures
- Certifications
- Calibration Certificates
- Wrong Format



Mock Survey: Transparency

- Our expectation is 3 days from now...
- Moving Forward
- Successful here, but not here
- Develop a Plan of Action to address missing items



Mock Survey: Involvement

- Team Approach
- Invite Vendor Partners to Mock Survey and Accreditation Survey
- Must Be Proactive
- Make Results Tangible!



Capacity & Capabilities

- Growth Expectations
- Additional Scopes of Services
- Support



Growth Expectations

- If your healthcare group is growing, can your current vendor partners support you
- What does accreditation look like in 1 year, 3 years, 5 years
- How are your current vendors meeting demands
- If you build an 11 Story Bldg., if you acquire 20 ASC's



Additional Scopes of Service

- Counting Sprinkler Heads by type in each smoke compartment
- Fire Alarm in Addition to Fire Sprinkler
- Fire Extinguishers, Fire Doors, Fire/Smoke Dampers
- New Construction, 24/7 Service Work, Inspections



Support

- Dedicated Healthcare Team
- Knowledgeable Inspectors and Service Technicians
- Proactive Management Response
- **Accreditation Survey Experience**

100%



Preparing for the Survey Recap

- Organization(Kickoff Meetings, Documentation, Progress Meetings, and Compliance Review)
- Communication(Positive, Direct, Ongoing Training, Leadership Involvement)
- Mock Surveys(Timeliness, Responsiveness, Transparency, Involvement)
- Capacity & Capabilities(Growth Expectations, Additional Scopes of Services, Support)



Thank You!

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